

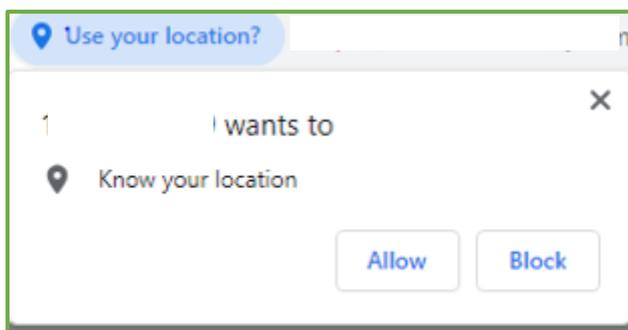
## User manual for enabling Geo location in Online PAAM

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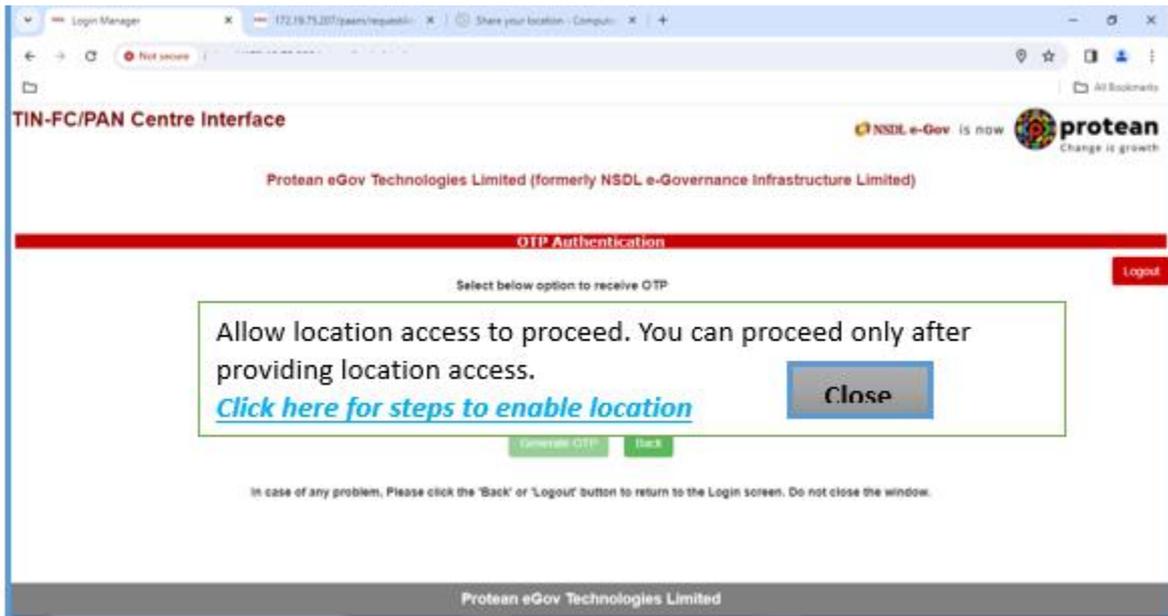
### Background:

Geolocation monitoring is enabled in Online PAAM users as per requirement of Income Tax Department (ITD). All the TINFC/PAN Centres are requested to take note of the same and follow guidelines as mentioned below:

1. Below message will be displayed to user after clicking on URL for PAN services.( <https://www.onlineservices.nsdI.com/paam/>)

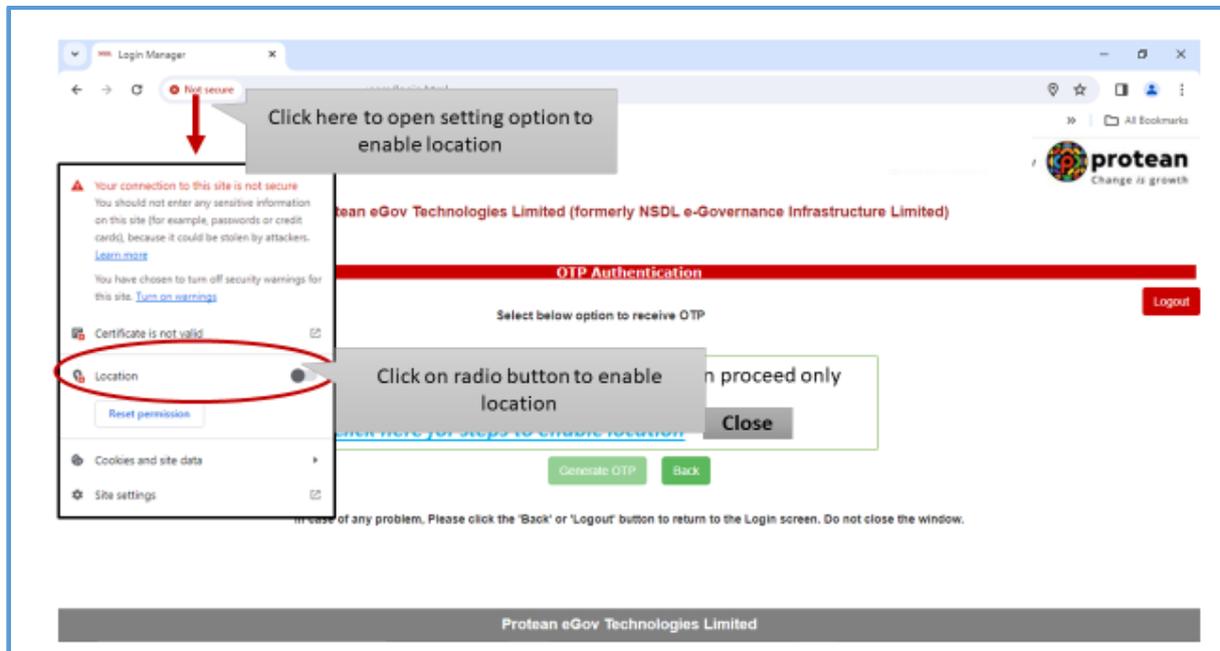


2. User is required to click on Allow button & proceed.
3. If user clicks on block button, below pop up message will be displayed after entering User ID & password.

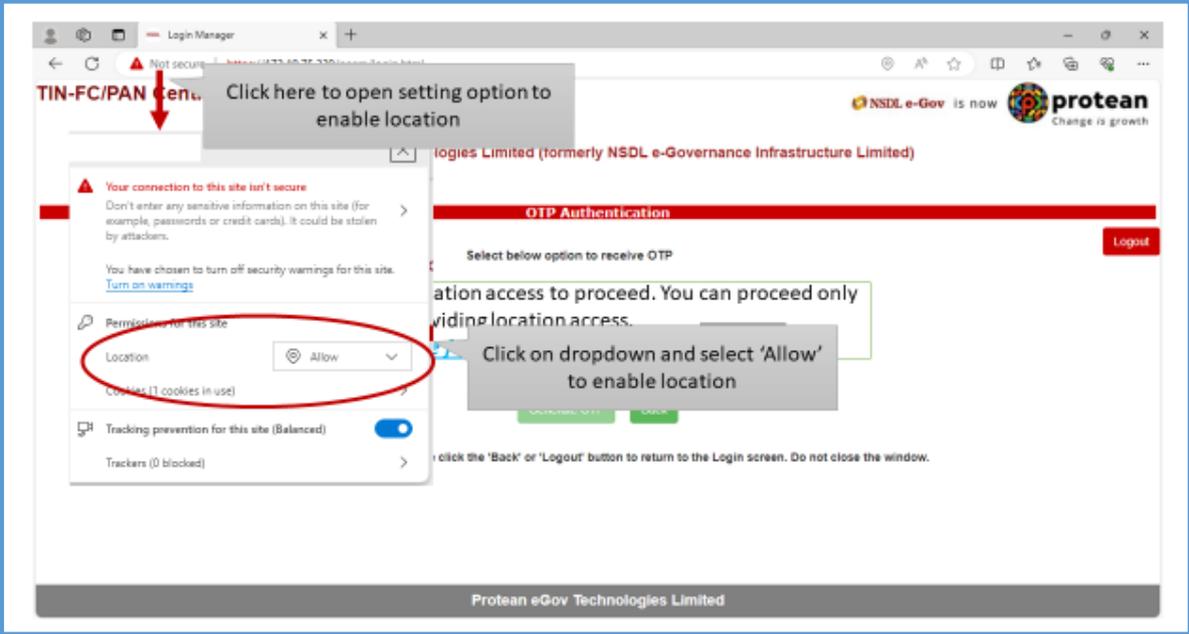


4. Below are browser wise steps for enabling geolocation after above pop message displayed to user:

### I. Steps to enable location in Chrome browser:



## II. Steps to enable location in Edge browser



The screenshot shows a Microsoft Edge browser window with the address bar displaying "Login Manager" and a "Not secure" warning. The page content includes the Protean logo and the text "NSDL e-Gov is now protean Change is growth". A red banner at the top of the page reads "OTP Authentication". Below this, there is a section titled "Select below option to receive OTP" with a "Logout" button. A grey callout box points to the address bar with the text "Click here to open setting option to enable location". Another grey callout box points to the "Location" dropdown menu in the permissions panel, which is set to "Allow", with the text "Click on dropdown and select 'Allow' to enable location". The permissions panel also shows "Cookies (7 cookies in use)" and "Tracking prevention for this site (Balanced)" with a toggle switch.

**TIN-FC/PAN Gen...** Click here to open setting option to enable location

**OTPs Limited (formerly NSDL e-Governance Infrastructure Limited)**

**OTP Authentication**

Select below option to receive OTP

Logout

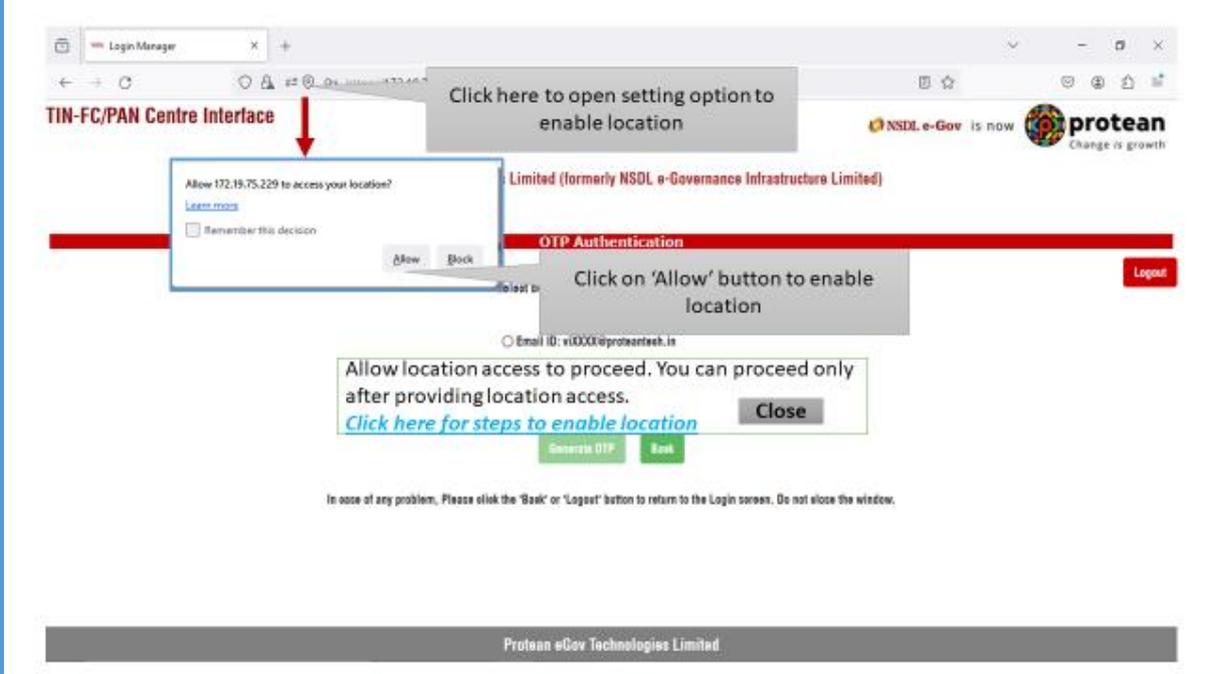
ation access to proceed. You can proceed only providing location access.

Click on dropdown and select 'Allow' to enable location

Click the 'Back' or 'Logout' button to return to the Login screen. Do not close the window.

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### III. Steps to enable location in Mozilla firefox browser



The screenshot shows a Mozilla Firefox browser window with the following elements:

- Browser Tab:** LoginManager
- Address Bar:** Contains a URL and a search icon.
- Page Header:** TIN-FC/PAN Centre Interface, NSDL e-Gov is now protean, and protean Change is growth.
- Location Prompt:** A dialog box asking "Allow 172.19.75.229 to access your location?" with a "Remember this decision" checkbox and "Allow" and "Block" buttons. A red arrow points to the "Allow" button.
- OTP Authentication:** A red horizontal bar with the text "OTP Authentication" and a "Logout" button.
- Location Access Confirmation:** A dialog box stating "Allow location access to proceed. You can proceed only after providing location access." with a "Close" button and a link: "Click here for steps to enable location".
- Buttons:** "Generate OTP" and "Back" buttons are visible below the confirmation dialog.
- Footer:** Protean eGov Technologies Limited

Annotations on the screenshot include:

- A grey box with the text "Click here to open setting option to enable location" pointing to the "Allow" button in the location prompt.
- A grey box with the text "Click on 'Allow' button to enable location" pointing to the "Allow" button in the location prompt.